

Andreas Mundt
President
Federal Cartel Office
Villemombler Straße 76
53123 Bonn
Germany

Prague 2.4.2023

Subject: Complaint of Anti-competitive Behavior by Microsoft

Dear Mr. Mundt,

I am writing to bring to your attention an additional issue concerning Microsoft Corporation, which I believe constitutes a violation of competition laws and regulations. I understand that your institution is already investigating Microsoft, and I would like to draw your attention to another instance of the company breaking the law.

Small email providers like me use Greylisting as a defense against spam. However, I have noticed that Microsoft mail servers often do not deliver emails to such secured providers. The RFC 5321 states that „the SMTP client retains responsibility for delivery of that message“. Microsoft shall choose one SMTP server for each email and ensure delivery through that server. However, in practice, the email may be sent through different SMTP servers, which makes it often undeliverable. This behavior is causing me to lose customers to Microsoft or to other „tech giants“ and is giving them an unfair competitive advantage.

I trust that your institution will continue to investigate Microsoft and take all necessary steps to address the issues at hand. It is important that companies are held accountable for their actions, and that competition is allowed to thrive in a fair and open market.

Thank you for your attention to this matter. I appreciate the work your institution is doing to ensure fair competition and protection of consumer interests.

Sincerely,

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